

New/Open Historical Chart	Ctrl-H	New Instance
New/Open Intraday Chart	Ctrl-I	Open Study Summary Window
Find Symbol		Print
Open Trading DOM for Chart		Ctrl-P
Open Trading DOM		1 Chartbook_1.cht
Close Active Window		2 ExampleChartbook.cht
New Chartbook		3 -
Open Chartbook	Ctrl-B	4 -
Open Chartbook Group		5 -
Close Chartbook		6 -
Close All Chartbooks		7 -
New Spreadsheet		8 -
New Quote Spreadsheet		9 -
Open Spreadsheet		10 -
New Quote Board		11 -
Open Time and Sales Window		12 -
Open Market Depth Window		13 -
Save	Ctrl-S	14 -
Save As		Open All
Save All	Ctrl-A	Clear Recent File List
Data/Trade Service Settings		Send File to User
Connect to Data Feed	F11	Exit
Disconnect	Ctrl-F11	

Log	Ext	Horz	Erase	Erase	Ptr	Erase	Chart	Hand	Ray
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MNQZ21-CME[M] 5 Min #2 L:1 | MICRO E-MINI NASDAQ 100 FUTURE MNQ Dec 2021 (Dec21)

MNQZ21-CME[M] 5 Min #2 C: 14398.50 T: 10136 H: 14400.75 L: 14373.00 O: 14392.50 V: 11743 B: 14398.50 A: 14399.00 6x8

12:54:53

Connecting Only Once a Month to Trading Account to Support CME Group Exchange Fees

This section explains connecting Sierra Chart once a month to your live Trading service to meet CME market data rules for non-professionals. If you always want to be connected to your Trading service and want to have the Sierra Chart data feed integrated with that service, then it is not necessary to perform the following steps.

It is not necessary to follow this procedure when using the [Sierra Chart Order Routing Service](#) since Sierra Chart is continuously always aware of your trading account.

If you are considered a non-professional by the CME Group and want to take advantage of the lower-priced CME Group exchange fees along with setting the **Global Settings >> Data/Trade Service Settings >> Service** in Sierra Chart to **SC Data - All Services**, or you want to connect to a simulated Trading account instead of your live trading account, then at the beginning of each month in US Central time, you must connect Sierra Chart to your live trading account just for a few seconds and then change the **Service** back to your previous setting.

At the beginning of a new month, you are not going to immediately lose access to CME data, so this does not have to be done immediately within the first minute of a new month in US central time, but just before you connect or reconnect to the data feed in the new month.

The first time you do this, it does not have to be at the beginning of the month, but is necessary whenever you start using the real-time CME data feed. This check is necessary one time each month to verify you have a funded trading account which is required by the CME to receive the real-time CME data at the lower-priced exchange fees for non-professionals.

You will then be able to receive the real-time CME data for the remainder of the calendar month.

Follow the instructions below to perform this check:

1. Select **File >> Disconnect**.
2. Select **Global Settings >> Data/Trade Service Settings**.
3. Set the **Service** setting to your Trading service. Refer to the [Supported Data and Trading Services](#) section for links to complete instructions for connecting to each of the supported Trading services. Make sure you are connecting Sierra Chart to your live Trading account.
4. Press **OK**.
5. Select **File >> Connect to Data Feed**. It is normal due to symbol differences that the charts will show a **Symbol is Unknown** message and will not update. Do not change the symbols of the charts.
6. Wait for 10 seconds, then select **Global Settings >> Data/Trade Service Settings**.
7. Set the **Service** back to **SC Data - All Services**, or the **Service** for your simulated Trading account.
8. Press **OK**.
9. **Make sure Sierra Chart is connected to the data feed with File >> Connect to Data Feed.**

The symbols of the charts and Quote Boards must use the symbols in **File >> Find Symbol** for them to update. To change the symbol of an existing chart, refer to [Changing The Symbol of a Chart or Trade DOM](#).

You will now be able to receive the real-time CME data.